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# Collaborative and crossstakeholder ontology engineering

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## **Content**



- Motivation
- Mapping Pipeline
- Collaboration
- Resource Relation Model
- Visualization
- Evaluation (Approach)
- Evaluation (Results)



The SC3 Ontology Platform

- Semantically Connected Semiconductor Supply Chains (SC3)
  - EC H2020, Coordination and Support Action (CSA)
  - Runtime: 01.10.2020 20.09.2023



- Motivation: Semiconductor production is a complex industry
  - E.g. supply chains are complicated by short product cycles and strong dependencies to further industries
  - Requires a stable generic industrial reference communication platform
- Objectives:
  - To support collaboration of industrial and academic stakeholders to encourage interoperability between semiconductor companies and further industrial domains, based on <u>Digital Reference (DR)</u>
     Ontology
  - To develop a framework to ensure an agile development, validation and refinement loop





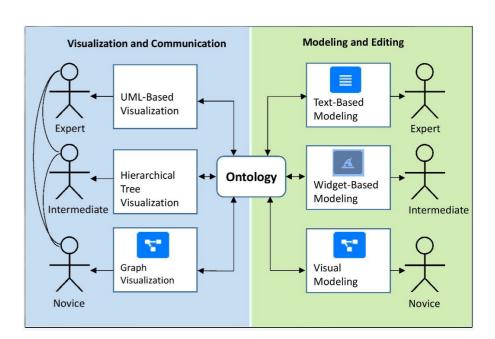


#### **Motivation**



The SC3 Ontology Platform

- Challenge
  - An ontology is a joint work between domain experts and knowledge engineers
  - We need a tools to achieve a common understanding of the domain and its formal representation
    - Visualization of ontologies for different expert groups
- **Objective:** To understand the content of ontologies we need cross-stakeholder:
  - Collaborative ontology development platform
  - Ontology visualization.
- **Proficiency** levels considered: Novice, Intermediate, and Expert





# **Mapping Pipeline**



#### **Pipeline Components (** @Vitalis Wiens)

#### Data Processing Layer

Pre-process data and convert to RRM

#### Resource Relation Model

- A data model which serves as a foundation for visualizations and synchronization between different modes of operation
- It is a textual representation of the ontology
- Created through pre-processing step
- provides some re-organization of triple statements to enable different modes of operation

#### Vertex Edge Model

- Designed to reflect a basic graph structure using vertices and edges.
- Vertices are derived from resources
- Edges are derived from relations and provides source and target attributes for the connection between vertices

#### Node Link Model

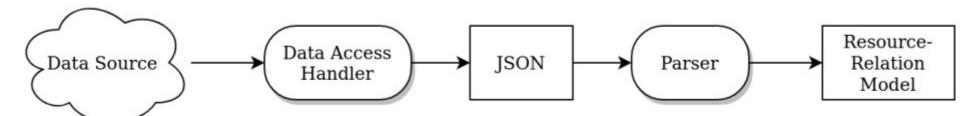
- Modify the Graph Structure for Visualization . Merge, split and nesting mappings
- Nodes have an id, a type, and a name.
- Links have a source and a target made additionally to form the compactions



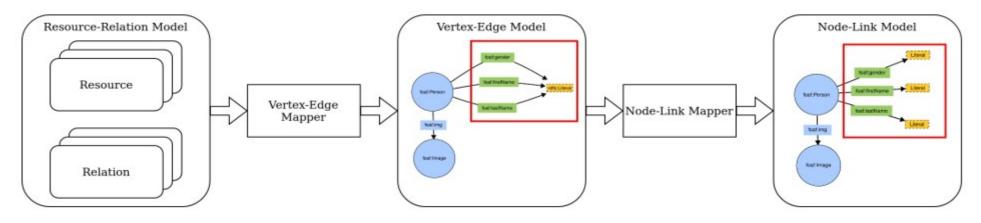
# **Mapping Pipeline**



Pipeline (@Vitalis Wiens)



#### **Data Processing Layer**



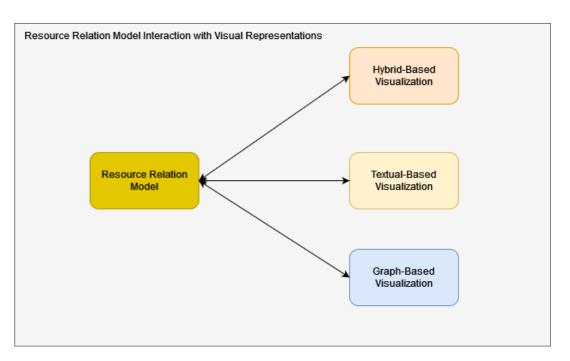
Two-fold mappings from RRM to Node-Link Model



#### **Resource Relation Model**



```
Resource-Relation Model
                                                                                Relation
                     Resource
                                                           Annotations = { property_1 : [value, value, ...],
Annotations = { property_1 : [value, value, ...],
                                                                           property_2 : [value, value,...] },
               property_2 : [value, value,...] },
                                                                       = { axiom_1 : [value, value,...],
                                                           Axioms
            = { axiom_1 : [value, value,...],
Axioms
                                                                           axiom_2 : [value, value,...] },
               axiom_2 : [value, value,...] },
                                                           Types = [type_1, type_2,...]
Types = [type_1, type_2,...]
                                                           Domains = [identifier_1, identifier_2, ...],
                                                           Ranges = [identifier_1, identifier_2, ...]
```



RRM model and its interaction with other views in SC3 Ontology Platform

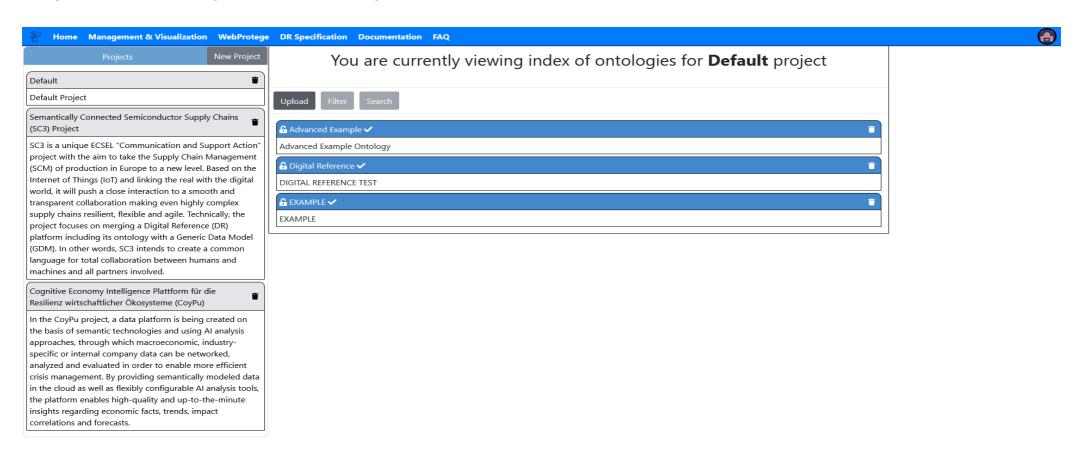


### Collaboration



Roles: Public User, Key User, Member, Project Admin, System Admin

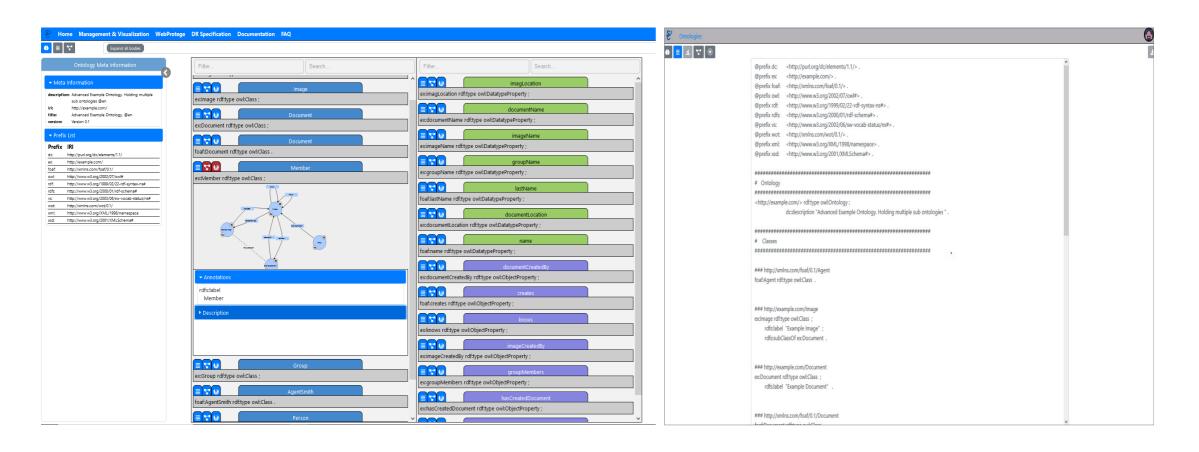
**Projects:** Public Projects, Private Projects





#### **Visualisations**





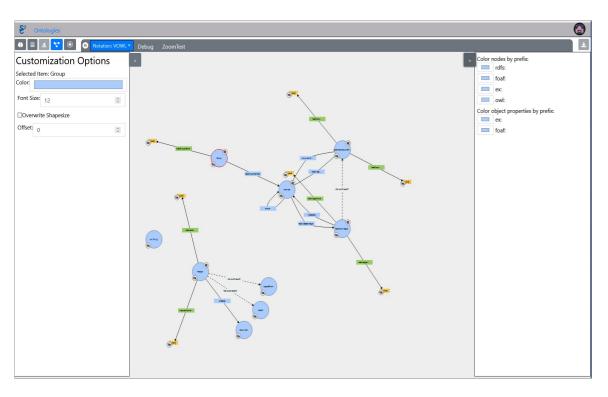
Hybrid Mode Visualization

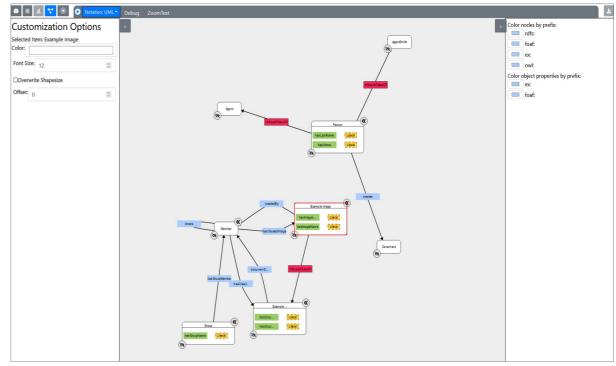
**Textual-Based Visualization** 



## **Visualisations**







Graph-based Visualization with VOWL Notation

Graph-Based Visualization with UML Notation



# SC3 Platform evaluation (approach)



- "Usability Evaluation focuses on how well users can learn and use a product to achieve their goals."
- **Pre-test survey** as preparation for extensive evaluation (usability + mental workload)
- Applied methodologies
  - Usability evaluation
    - The System Usability Scale (SUS). Easy to scale, useful with small response sizes
    - 10 item questionnaire
    - Scale: strongly agree to strongly disagree
  - Subjective mental workload assessment
    - NASA Task Load Index (NASA-TLX)
    - "a subjective workload assessment tool which allows users to perform subjective workload assessments" [2]
    - determine the MWL of a participant while they are performing a task
    - rates performance across six dimensions to determine an overall workload rating







#### The System Usability Scale (SUS)

- Consists of 6 sections
  - 1. About you
  - 2. Experience with SC3 platform
  - 3. Task Load
  - 4. About the SC3 platform approach
  - 5. Additional Feedback
  - 6. General
- radio button selections
- rating scales from 1 5
- Freetext fields

7 Persons took part in the pre survey









#### The System Usability Scale (SUS) results

Participant	SUS raw score	SUS final score						
1	27	67.5						
2	28	70						
3	26	65						
4	31	77.5						
5	31	77.5						
6	21	52.5						
7	27	67.5						
Average:	27.29	68.21						
Users experience with SC3 platform								

Average of all **SUS final scores** is equivalent to **68.21** that is marked as C grade (65.0 - 71.0)

- 1. Users experience with SC3 Ontology Platform
- 2. between **OK** (51.7 62.6) **GOOD** (71.1 72.5).

Only three participants have experience with using SC3 Ontology Platform which is between C+ (good) and A (excellent)



## **SC3 Platform evaluation results**



#### The System Usability Scale (SUS) results

SC3 Ontology Platform functionalities / performances	Percentage of participants that agree and strongly agree					
User interface is easily understandable	85.7					
Hybrid mode for ontology modelling	71.5					
The dropdown buttons in Hybrid mode	71.5					
Easy to find the search/filter functionality valuable	85.7					
Easy to interact with the graph based visualization	71.5					
The interaction with the graph is clear	71.4					
Easy to navigate between different views	71.5					
Performance of the platform is fast in terms of ontology						
editing	71.4					
The role of collapsible sidebars is clear	100%					
Participants' opinion about SC3 Ontology Platform functionalities						

- Second column summarizes percentages of agreed and strongly agreed scores about listed functionalities in the first column.
- In total more than 71 percent of participants agreed or strongly agreed on selected functionalities.
- Critical points in SC3 Ontology Platform functionalities which participants observed are interaction with graph and how the platform is fast in terms of ontology editing, that is in total 71.4 percent of votes.



## **SC3 Platform evaluation results**



NASA Task Load Index (NASA-TLX) results

- amount of effort participants took to upload, visualize and modify ontology.
- **High (34.29) mental activities** is required for all users to **upload, modify and visualize** ontology when using the SC3.

Temporal results: **time pressure** that participants felt during the work with the SC3 is also **high (54.29)**All participants **require high (41.43) amount of effort** to achieve requested level of performance when using the SC3
On individual basis, all participants, except one, needs high mental, temporal activities when using the SC3

Participant/ NASA-TLX subclasses	Mental	Physical	Temporal	Performance	Effort	Frustration	Individual score results  Raw/Unweighted (Mean*)
1	40	-	80	90	30	10	50
2	20	-	10	100	10	10	30
3	30	-	50	80	80	100	68
4	50	-	50	50	50	50	50
5	20	-	80	100	30	20	50
6	20	-	50	50	50	80	50
7	60	-	60	70	40	40	54
Group score results  Raw/Unweighted (Mean*)	34.29	-	54.29	77.14	41.43	44.29	Overall: 50.29





# Thank you for your attention! Questions!

https://service.tib.eu/sc3/